

## **GENERAL TERMS AND CONDITIONS OF PARTICIPATION AND CONTEST RULES**

**"Adventure in a Motorhome and a Glamping Holiday" (Utrecht Vakantiebeurs 2019)**

### **Article 1 (On the Contest)**

The rules in this document (hereinafter referred to as "the rules") govern the running of the "Adria Motorhome Adventure and Vacation in the Adria Village Glamping Resort" resort, which takes place at the Vakantiebeurs tourist fair in Utrecht, the Netherlands (hereinafter: the contest) organized by Adria Dom d.o.o. Kanižarica 41, 8340 Črnomelj (hereinafter: the organizer).

### **Article 2 (Who May Participate)**

All adult natural persons, regardless of their nationality, may participate in this contest. Any natural person can participate in the contest only once every day of the contest.

### **Article 3 (Other Conditions of Participation)**

Other conditions to be fulfilled by the participants:

- not be involved in the preparation or performance of the contest;
- apply to the contest in accordance with Article 4 of these Rules;
- must meet the conditions from Articles 2 and 3 during the duration of the contest (described in Article 4).

### **Article 4 (Means of Participation)**

A participant who fulfills the conditions from Articles 2 and 3 must fully complete the information in the application that is available from the hostess of the organizer to take part in the contest, which runs from Wednesday, January 9, 2019, to Sunday, January 13, and through this, they also expressly provide consent to the given rules and confirm that they are familiar with their content. If all mandatory information is not entered into the application, participation in the contest is not valid. The rules of the contest are published on our website [Adria Holidays](http://AdriaHolidays.com).

### **Article 5 (Prizes)**

All participants who will take part in the contest in the manner described in Article 4 of these rules will participate in the prize draw for the motorhome rental for 2 days, and for 3 nights in the glamping resort Glamping Olimia Adria Village in Slovenia.

The draw will take place no later than January 31, 2019 at the seat of the organizer. Drawing takes place electronically, via a random number generator in the presence of a three-member jury. Special minutes are made and kept about the course of the draw.

The winner agrees with the publication of their name and surname on the Adria Holidays website and the notice of the award in person by e-mail. The participant is entitled to receive a prize only once. The prize can not be replaced by another prize or redeemed for cash. Purchase is not a condition for participation.

A prize from this contest, in accordance with the Personal Income Tax Act (Official Gazette of the Republic of Slovenia, no. 117/2006 as amended) (hereinafter: ZDoh-2) is considered as income of a natural person.

The validity of the motorhome weekend prize is until September 30 2019. The prize can be used in all months with the exception of July and August 2019 depending on the availability of motorhomes. The validity of the prize 3 nights at the glamping Olimia Adria Village is until September 30 2019, where the winner can redeem the prize in months from April to September 2019 (except in July and August 2019) according to availability.

The conditions for redeeming the prizes of weekend use of the vehicle are: a B-category driving license, the age of over 23 years, unconditionally agreeing with the Rules of Use of Vehicles of the company Adria plus, d.o.o. Novo mesto. The rules are annexed to the rules of this contest and are always available in the vehicles of Adria plus, d.o.o. Novo mesto. The prize is transferable within the family. The prize-winner permits the publication of videos of the motorhome experience on the organizer's website.

#### **Article 6 (Violation of Rules)**

If it turns out that a particular person attempts to achieve or achieves participation in the contest or win a prize by violation of these rules or legislation, the organizer may prevent such a person from participating in the contest.

If the prize is already awarded, however, and it turns out that the winner has won through violations from the previous paragraph of this article, the organizer may request the immediate return of the prize and compensation for the damage incurred.

#### **Article 7 (Categories of Personal Data)**

Participants, with the marking of the appropriate box in Article 4 of these rules, expressly state their personal consent to the organizer, as the manager of the personal data collection, to collect and process personal data, specifically, the following categories of personal data:

- name and surname,
- telephone,
- e-mail address.

#### **Article 8 (Personal Data, Personal Rights)**

A participant, by marking the appropriate box referred to in Article 4 of these Rules, expressly provides personal consent to the organizer to process the personal data in Article 7 for the purposes of:

- performance of the contest (identification of participants, contacting the winners, etc.),
- sending newsletters, SMS and MMS, printed materials, invitations and other classic and electronic messages for advertising the current offer,
- sending advertisement materials,
- statistical processing, customer segmentation,
- conducting marketing research,
- informing about the innovations in the organizer's offer and the business of the organizer and its business partners,
- building a CRM database,
- direct, segmented and targeted marketing,
- fulfilment of contractual obligations.

The persons referred to in the first paragraph of this Article, with their personal consent, simultaneously agree and authorize the organizer (Adria Dom d.o.o. Kanižarica 41, 8340 Črnomelj) as the data controller who can, for the above purposes, forward the collected personal data to his contractual partners in the territory of the Republic of Slovenia, with whom it has concluded contracts for the processing of personal data and which process the data on behalf of the organizer and on his account. In addition to the operator, qualified entities are also users that offer and deliver services to the company for the achievement of the objectives.

The data to be collected for individual or customized advertising of offers, products and services will be stored for 3 years after the last contact with Adria Dom d.o.o.. Data kept and processed for research and commercial purposes shall be stored and processed until cancellation.

The participants, by marking the appropriate field from Article 4 of these rules, explicitly agree that the organizer can process all the data that they keep about the participants and obtained with different forms of interaction for the needs of segmented and targeted marketing. At any time, the customer has the right to withdraw consent for the use of personal data for the purpose of direct marketing, or to require modification of the inaccurate database data.

In case the client wants to exercise the right to change, he / she should send a written statement to Adria Dom d.o.o., CRM, Kanižarica 41, 8340 Črnomelj. In respect of the protection of personal data, the client has all the

rights determined by the applicable legislation, in particular the Personal Data Protection Act and the General Data Protection Act (GDPR).

#### **Article 9 (Knowledge of the Participant)**

The participant, by marking the appropriate box from Article 4 of these Rules, confirms that he / she is acquainted with all relevant rights in accordance with the applicable law governing the protection of personal data and in accordance with the GDPR. At the time of personal data management, an individual has the possibility to inspect, transcribe, copy, update, correct, block and delete personal data in the database in accordance with the applicable regulations.

#### **Article 10 (Withdrawal From the Contest)**

Participants can withdraw at any stage of the contest by means of a written request for withdrawal, sent to Adria Dom d.o.o. Kanižarica 41, 8340 Črnomelj. Canceling a given withdrawal from the contest is not possible. A submitted withdrawal request has the same effects as cancellation of personal consent or submitting a request for the termination of direct marketing referred to in Article 8 of these rules.

#### **Article 11 (Restriction of the Organizer's Liability)**

The organizer or performer are not responsible for the performance of the contest, awarding prizes and damage:

- if the performance of a contest is prohibited or prevented by public authorities or holders of public authority,
- if the performance of the contest is prevented by factors which represent the technical prerequisite for the performance of this contest,
- in other cases of force majeure, which prevents the performance of this contest,
- any consequences that the participant might have suffered as a result of participation or receiving a prize.

The organizer does not bear any costs that would result from participation in the contest to the participant or prize winner.

#### **Article 12 (Substantially Changed Circumstances)**

In the case of substantially changed circumstances, due to which the prize referred to in Article 5 can not be awarded, the prize-winner referred to in this Article may be compensated by another, equivalent prize. In the event of a substantially changed circumstance under this article, participants in the contest may not request the granting of the original prize or compensation.

In the case of other substantially changed circumstances of a technical, commercial nature, which are not covered by the first paragraph of this Article, the organizer will fairly change these rules, informing all the participants via e-mail and, after the sent message, completed the contest based on new rules.

The winner is not entitled to a replacement of prize by cash.

#### **Article 13 (Dispute Resolution)**

In the event of any dispute arising under these rules, the court in the city of Novo mesto shall have jurisdiction. The rules enter into force with the start of the contest.

Črnomelj, January 1, 2019